

## Day and Evening Services Information Session

Claire Labdon –West  
Elisa Flintoff  
Sharon Ribeiro  
Jo Pettifor



## Current Situation

- Framework
- Closed for set period – 4 years
- NCC unable to contract outside of this
- Benefits for Provider and Local Authority
- Day Opportunities along with more traditional Day and Evening Services



## Current Situation Continued..

- Restricted Citizen choice
- Providers not on Framework
- New Providers not able to bridge gaps in the market
- Spot contracts
- Lack of understanding of 'Opportunities'



## Moving Forward.....

- No major change to model
- Accredited List / Accreditation
- Citizen Choice
- Providers can join at any time
- Accreditation Process straight forward
- Prices are fixed for duration of the contract



## Accreditation process

- Open Application Process
- Due North Electronic Procurement System – Registration - [www.eastmidstenders.org](http://www.eastmidstenders.org)
- You will need to download the documents from the portal
- Follow the instructions carefully
- All questions to go through the Due North system
- If unsure, make sure that you ask questions
- No direct calls to the team –
  
- A simple application form has been developed to ensure the process is not onerous. Most of the questions will be Yes and No answers
- The application is still scored therefore care needs to be taken when completing questions as you may be eliminated. Ensure that you answer Yes when you mean yes this could potentially eliminate your application.
- Return completed Application by deadline



## Accreditation process continued

- Following the deadline applications will be scored according to the criteria and if successful a contract will be issued
- The Accreditation process is open for duration of the contract
- If unsuccessful in the first instance, there will be an opportunity to reapply provided that you have rectified the reason for elimination.
- If unsuccessful feedback will be provided on request
- There will be NO contracting outside of this process
- in order for NCC to commission services from a provider on behalf of a citizen the accreditation process must be followed and there must be a contract in place.
- A directory of services will be created with services offered therefore it is in your best interests to ensure you are accredited and that your details are updated and accurate



## Considerations

- Spot contracting will no longer be an option – all existing citizens currently under a spot contract will fall under the new contract with effect from February 2017.
- Citizens under Direct Payments and/or self funders will be able to continue to approach directly
- Contracts will be for 3 years
- We will not be setting any pricing restrictions HOWEVER
  - ✓ We need to ensure services are delivering value for money
  - ✓ Providers need to ensure that the costs submitted reflect the true cost of the service provided as this will be set for the 3 years of the contract
  - ✓ The Council will consider any inflationary and legislative changes (ie National Living Wage on an annual basis following consultation with providers) therefore these should not be considered as part of your costings. ie don't need to add on yearly basis
  - ✓ Any questions around costings need to be asked through Due North if you are unsure.



## Any Questions?

