**Managing Agents Liaison Group**

**Date: Tuesday 10th November 2020**

**Time: 18:00 to 19:30**

**Venue: Via Teams**

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|  | **ITEM** | **LEAD** |
|  | Introduction | Pete Mitchell |
|  | Updated licence conditions & Block license update | David Hobbs; Julie Liversidge |
|  | Report It services and the complaints process | Julie Liversidge |
|  | Landlords library of documents | Julie Liversidge |
|  | NPRAS – who, what, and why | Helen Foster |
|  | Update on JAIT (Joint Authority Inspection Team) and MORB (Multiple Occupancy Residential Buildings) | Duncan Newbutt |
|  | My Property look up and enforcement pages | Matt Turner and Lisa Allison |
|  | Private Rented Housing webpages – what works and what is needed | Lisa Allison |
|  | AOB |  |