

# **Equality Impact Assessment (EIA) Tool**

Please ensure you have read the guidance pages prior to completing this tool

This EIA also includes the consideration of a Children's Rights Impact Assessment (CRIA). This supports our commitments to becoming a Child Friendly city. Therefore we need to demonstrate that the interests of the child are considered on all decisions impacting on them.

#### **Document Control**

Control Details:	
Title of EIA/ Decision (DDM):	Equitable Care and Support Policy
Budget booklet code (if applicable):	
If this is a budget EIA, please ensure the title and budget booklet code is the same as the title used within the budget booklet	
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#### **Document Amendment Record**

Version	Author	Date
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# Contributors/Reviewers (Anyone who has contributed to this document to be named)

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Rosey Donovan	Equality and Employability Consultant	25/01/2025
Rosey Donovan	Equality and Employability Consultant	16/07/2025 / 30/07/2025

**Glossary of Terms** 

Term	Description



## Section 1 – Equality Impact

(NCC staff/ Service users/ Citizen/ Community impact)

## 1. a. Description of proposal/ policy/ service to be assessed

The implementation of the <u>Care Act 2014</u> introduced significant changes to the Council's statutory responsibilities, including clear duties around eligibility, prevention, and the promotion of wellbeing, independence, and informed choice. A key principle of the Care Act is supporting individuals to live as independently as possible for as long as possible, shifting the approach from doing things *for* people to working *with* them.

As a local authority we have a duty to assess and ensure all eligible needs arising from that assessment are met. We will help people to consider their own strengths and capabilities, and what support might be available from their wider support network or within the community. The identification of eligible needs is based on the National Eligibility Criteria as defined in the Care Act 2014. This is as follows:

"The Care Act 2014 and the Care and Support (Eligibility Criteria) Regulations 2015 set out the national eligibility criteria for adults with care and support needs1. The criteria are based on three factors (Determination of eligibility under the Care Act 2014 | SCIE)

- The adult has a physical or mental impairment or illness that causes the needs
- The needs prevent the adult from achieving two or more of the specified outcomes, such as personal care, social activities, or work
- The inability to achieve these outcomes has or is likely to have a significant impact on the adult's wellbeing"

To support this, the Council is introducing a **Equitable Care and Support Policy**, which describes the ways in which we will arrange care in a manner that reflects the choice and preferences of individuals but balances the need for us to arrange care that is sufficient to meet eligible needs whilst always looking to make best value of the finite resources available to us. It will clarify how decisions are made about what the Council is required to fund, and how personal preferences and choices are considered within those financial boundaries. The policy will be rolled out following Executive Board on 21<sup>st</sup> October.

This will be a social care-led initiative, with support from Commissioning and Partnerships. The policy will ensure a more consistent and fair application of social work practice when considering how we meet the needs of individuals with eligible care and support needs. We will promote and embed a strengths-based approach in our workforce to care planning, ensuring that adults of all ages are empowered with clear, accessible information about care options and associated costs. This will enable them to make informed decisions in partnership with Social Care Practitioners.



### 1. b. Information used to analyse the equalities implications.

N.B When making a decision that impacts specific groups or protected characteristics, please ensure that you are able to demonstrate that you have meaningfully consulted with them. This includes impact on care leavers and the child.

This guidance will apply to all packages of care and support for individuals aged 18+ within the remit of Adult Social Care.

External care provision is commissioned to meet individual assessed eligible need. Eligibility is as per the Care Act and associated legislation and frameworks.

Citizen groups will be approached for purpose of consultation via our Adult Social Care Stakeholder Engagement Officer (SEO). The SEO will reach out to citizen groups like Disability Involvement Group (DIG), Good companions, AgeUK Nottingham group, My Sight Notts, Changing Futures Expert Citizen's Group, and public forums like Age friendly. The consultation will be in the form of an online questionnaire with an in-built function to be automatically and easily translated by the user to their preferred language. The policy will be shared alongside an Easy-Read version with a lexile number of 900. The consultation will commence on 04/08/2025 and finish on 12/09/2025.

Care Act 2014 (legislation
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#### 1. c. Who will be affected and how?

Equality group/ individual	Impact type	Positive	Negative	None
People from different ethnic groups	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			$\boxtimes$
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.			



Details of mitigation/ actions taken to advance equality	This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.  Citizens will still have access to care provision, with a strengths-based and best value approach applied to support informed decision-making. This will be delivered through a tailored approach that meets individual assessed needs and adheres to the Care Act and all relevant legislation and statutory guidance, ensuring support is appropriate, lawful, and person-centred.  For example, for citizens from ethnic minority groups, cultural needs—such as language preferences, dietary requirements, or religious practices—will be considered during the assessment and care planning process. This ensures that commissioned services are culturally appropriate, inclusive, and responsive to the diverse backgrounds of the people we support.				
Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.				
Equality group/	Impact type	Positive	Negative	None	
individual  Men	Impact type				
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.				



Details of mitigation/ actions taken to advance equality	Citizens will still have access to care provision, with a strengths-based and best value approach applied to support informed decision-making. This will be delivered through a tailored approach that meets individual assessed needs and adheres to the Care Act and all relevant legislation and statutory guidance, ensuring support is appropriate, lawful, and person-centred.  For example, when working with male citizens, considerations may include preferences for male care workers, support that acknowledges gender-specific health needs, or addressing barriers that men may face in accessing or engaging with services. This ensures that care is delivered in a way that is respectful, relevant, and sensitive to individual identity and experience.			
Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Equality group/				
individual	Impact type	Positive	Negative	None
Women	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.			
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	For example, when working with female citizens, considerations may include preferences for female care workers, support that addresses women's specific health and safety needs, or sensitivity to experiences such as domestic abuse or caregiving roles. This ensures care is delivered in a way that respects and responds to women's unique circumstances and promotes their well-being.			
Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Equality group/	lean and to ma	Danitiva	Negativa	Nama
individual	Impact type	Positive	Negative	None
Trans	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⋈ Citizens</li><li>□ Community</li></ul>			
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.			
Details of mitigation/ actions taken to advance equality	Citizens will still have access best value approach applied to be delivered through a tailored needs and adheres to the Carguidance, ensuring support is For example, when working winclude respecting their genderare workers who are sensitive acknowledges any specific here.	to care provision or support informed approach that react and all releappropriate, law with transgender or identity and expect to their needs	n, with a strength led decision-mal meets individual evant legislation ful, and person- citizens, conside pression, ensur and providing s	king. This will assessed and statutory centred. erations will ing access to support that



	approach helps create an incl dignity and well-being.	usive and affirm	ing environment	that promotes
Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as elassociated legislation and t		er the Care Act	: and
Equality group/		5	N	
individual	Impact type	Positive	Negative	None
Disabled people/ Carers	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			$\boxtimes$
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, line with the Care Act and associated legislation and frameworks. All citize will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and			
Details of mitigation/ actions taken to advance equality	the criteria for accessing commissioned services.  Citizens will still have access to care provision, with a strengths-based and best value approach applied to support informed decision-making. This will be delivered through a tailored approach that meets individual assessed needs and adheres to the Care Act and all relevant legislation and statutor guidance, ensuring support is appropriate, lawful, and person-centred.  For example, when working with disabled citizens and their carers, considerations will include providing accessible services, supporting both to individual's independence and the well-being of their carers, and addressing any specific physical, sensory, or cognitive needs. This ensures care is delivered in a way that promotes autonomy, dignity, and holistic support for both the person and those who care for them.			



Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as el associated legislation and f		er the Care Act	t and
Equality group/				
individual	Impact type	Positive	Negative	None
Pregnancy and maternity	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			×
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need line with the Care Act and associated legislation and frameworks. All citize will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided an the criteria for accessing commissioned services.			
Details of mitigation/ actions taken to advance equality	Citizens will still have access best value approach applied to be delivered through a tailored needs and adheres to the Carguidance, ensuring support is  For example, when working waternity period, consideration emotional needs related to propromotes maternal wellbeing, parent and baby. This approau and supportive.	to care provision o support inform d approach that re Act and all releappropriate, law with individuals we are will include megnancy and chill and ensuring co	n, with a strength ned decision-mal meets individual evant legislation vful, and person- tho are pregnant neeting specific hildbirth, providing ontinuity of care	king. This will I assessed and statutory centred. t or in the health and g support that for both the



Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as elassociated legislation and t		er the Care Act	: and
Equality group/				
individual	Impact type	Positive	Negative	None
Marriage/ Civil Partnership	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			×
Reasons for your assessment (Including evidence)				
Details of mitigation/ actions taken to advance equality	responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.  Citizens will still have access to care provision, with a strengths-based and best value approach applied to support informed decision-making. This will be delivered through a tailored approach that meets individual assessed needs and adheres to the Care Act and all relevant legislation and statutory guidance, ensuring support is appropriate, lawful, and person-centred.  For example, when working with individuals who are married or in a civil partnership, considerations will include recognising the role of partners in care and decision-making, supporting joint wellbeing, and ensuring that services respect and uphold the rights and responsibilities within these relationships. This helps to provide care that acknowledges and supports the important social and emotional bonds involved.			



Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Equality group/				
Equality group/ individual	Impact type	Positive	Negative	None
People of different faiths/ beliefs and those with none	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			×
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned convices.			
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Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Caught aroun				
Equality group/ individual	Impact type	Positive	Negative	None
Lesbian/ Gay/ Bisexual people	<ul><li>□ NCC staff</li><li>□ Service users</li><li>⊠ Citizens</li><li>□ Community</li></ul>			$\boxtimes$
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for appearing commissioned particles.			
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Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Equality group/	Impact type	Positive	Negative	None
individual Older	<ul> <li>□ NCC staff</li> <li>□ Service users</li> <li>☑ Citizens</li> <li>□ Community</li> </ul>			
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and			
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Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			
Equality group/		D 10	N. C	N.
individual	Impact type	Positive	Negative	None
Younger	<ul> <li>□ NCC staff</li> <li>□ Service users</li> <li>□ Citizens</li> <li>□ Community</li> </ul>			
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and			
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Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.			



Equality group/ individual	Impact type	Positive	Negative	None	
Care Experience (Please refer to the guidance notes for further information)	<ul><li>□ NCC staff</li><li>□ Service users</li><li>☑ Citizens</li><li>□ Community</li></ul>			$\boxtimes$	
Reasons for your assessment (Including evidence)	Care provision is commissioned to meet individual assessed eligible need, in line with the Care Act and associated legislation and frameworks. All citizens will be assessed to determine their needs, and support will be provided where required. Where a citizen is not eligible for commissioned care services, they will be signposted to the appropriate alternative services or community-based support to ensure they receive guidance and assistance suited to their circumstances.  This policy does not represent a change in our statutory responsibilities, rather, it is an opportunity to better inform citizens about the role and responsibilities of Adult Social Care, including how support is provided and the criteria for accessing commissioned services.				
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Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as eligibility is as per the Care Act and associated legislation and frameworks.				
Equality group/ individual	Impact type	Positive	Negative	None	
Other (E.g. Cohesion/good relations, Health					



status, vulnerable children/ adults), Childs Rights/interest of the child, socio- economic background (e.g. financial vulnerable)	<ul><li>☑ Citizens</li><li>☐ Community</li></ul>			
What considerations have been made to understand the impact of stigma within your decision? (link to the guidance)				
Reasons for your assessment (Including evidence)	Vulnerable individuals or ground health, social circumstances, ability to access services, exerthese challenges may include barriers, financial constraints, can limit opportunities and incomplete individuals.	or economic face ercise their rights e physical or coo social isolation,	tors, which can a s, or participate f gnitive impairme or discrimination	affect their ully in society. nts, language
Details of mitigation/ actions taken to advance equality	To mitigate these issues, it is centred support measures sucommunication methods, offe ensuring culturally sensitive a system partners can help ider effectively. Additionally, staff to can improve awareness and rigroups.	ch as providing a ring financial ad nd inclusive ser ntify and engage training on equa	accessible facilit vice and assista vices. Partnersh vulnerable populity, diversity, an	ies and nce, and ip working with ulations more d safeguarding
Details of any arrangements for future monitoring of equality impact (Including any action plans)	No additional monitoring as e associated legislation and		er the Care Act	t and

1. d. Summary of any other potential impact (Including cumulative impact/ human rights implications):



Citizens will be fully informed of their care options, including the associated cost, Adult Social Care is not a free service and as part of the assessment process, individuals undergo a financial assessment to determine how much they are required to contribute towards the cost of their care and support. If an individual chooses to have their eligible needs met through a more expensive option than the one identified as suitable and available by the Council, they may be required to contribute to the additional cost.

While the Council remains responsible for meeting all assessed eligible needs and is required to pay the market rate at the time of sourcing if necessary—regardless of whether this exceeds the standard rate—there is no obligation for the Council to fund a more expensive option solely to meet eligible needs.

In some cases, this may involve a financial contribution from family members, particularly if a top-up is required to access a higher-cost service that exceeds what the Council deems appropriate and sufficient to meet needs. Adult Social Care must take affordability into account when commissioning services to ensure that care and support can be delivered sustainably within available resources, while still meeting individuals' assessed eligible needs in accordance with the Care Act. This approach will be applied in a fair and consistent way to ensure equity and transparency in decision-making across all cases.

It is important to note that top-ups, additional payments for care arrangements that exceed the council's assessed rate, are outside the control of Adult Social Care, as these are paid by a third party, such as a family member, and are subject to separate agreements between the third party and the care provider.

This strengths-based approach ensures that adults of all ages are empowered with clear information about their options and the cost implications of different care arrangements, this information will be shared at all stages of the adult social care journey- at the point of referral, at the point of assessment and during the financial assessment that will be carried out by the relevant charging team to determine financial contributions to the cost of care. It supports individuals and their families to make informed decisions in collaboration with Adult Social Care Practitioners.



## Section 2 – Equality outcome

Please include summary of the actions identified to reduce disproportionate negative impact, advance equality of opportunity and foster good relations. Please pull out all the mitigations you have identified and summarise them in this action plan

Equality Outcome	Adjustments to proposal and/or mitigating SMART actions	Lead Officer	Date for Review/ Completion	Update/ complete
Eliminate unlawful discrimination, harassment, victimisation, and any other conduct prohibited by the Equality Act 2010.	This service is available for Adults 18+ regardless of their protected characteristic to meet their eligible assessed needs.	N/A	N/A	N/A
Advance equality of opportunity between those who share a protected characteristic and those who don't	This service is available for Adults 18+ regardless of their protected characteristic to meet their eligible assessed needs.	N/A	N/A	N/A
Foster good relations between those who share a protected characteristic and those who don't	This service is available for Adults 18+ regardless of their protected characteristic to meet their eligible assessed needs.	N/A	N/A	N/A
(Please add other equality outcomes as required – e.g., mitigate adverse impact identified for people with a disability)				

## Outcome(s) of equality impact assessment:

	Adjust the policy/proposal
Adverse impact but continue	Stop and remove the policy/proposal



Please note: All actions will need to be uploaded onto Pentana

# Section 3 – Approval and publishing

The assessment must be approved by the manager responsible for the service /proposal.	Date sent for advice:
Approving Director details (name, role, contact details):	8 <sup>th</sup> July 2025
Chris Atherton, Strategic Director for Adult Social Care and chris.atherton@nottinghamcity.gov.uk	
Approving Director Signature:	
CjAlherlon	
Author Signature:	
4 Sarden	
Equality Team Signature:	Date of final approval:
Rosey Donovan	30 <sup>th</sup> July 2025

For further information and guidance, please visit the <u>Equality Impact Assessment</u> <u>Intranet Pages</u>



For EIA advice and/ or publishing please raise a ticket via **Employee Service Centre** 

PLEASE NOTE: FINAL VERSIONS OF EIA'S MUST BE SENT TO THE EQUALITY & EMPLOYABILITY TEAM, OTHERWISE RECORDS WILL REMAIN INCOMPLETE.