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| **Privacy Notice for Heat Training Grant** |  |
| **Nottingham City Council**  **Information Compliance** | |
| **Midlands Net Zero Hub**  **Environment and Sustainability**  **PN-374**  **08/2025** | |
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The **Midlands Net Zero Hub** are part of Nottingham City Council, who are the data controllers for the personal data (or personal information) that we process about you. When we process personal information relating to you, we will only do so when it is necessary and where we have a lawful reason to do so.

We will use the information provided by you for a number of reasons, depending on the service or reasons for interacting with you. This includes:

* **the management and delivery of the Heat Training Grant scheme, including reporting to the Department of Energy Security and Net Zero.**
* **evaluation, auditing, research, statistical and fraud prevention purposes.**
* **inviting you to participate in research about your experiences with the**
* **project.**

When we process your personal information, we will comply with data protection legislation and enable you to exercise your rights contained within the legislation.

**What personal information will the Council process?**

The information that we collect about you to fulfil the purposes, objectives, or to deliver the services outlined above will relate to your: (this may include all, or some of the following, depending on the service).

* **Your name, gender, region, training provider and confirmation your eligibility check was completed by the training provider**
* **Type of course, your start date, National Insurance Number and learner ID for awarding body (if applicable)**
* **Your age, your contact details, and opinions of your experience on our feedback form (if completed)**

**If you respond to the feedback form,** theinformation we process about you may include the following ‘special categories of personal data’:

* **Race or Ethnic origin**
* **Physical or mental health - (indication of disability only)**

**Lawful basis for processing**

The basis under which we use your personal information for these purposes is that this is necessary for the performance of a task carried out in the public interest by the Council or in the exercise of official authority vested in the Council. This is a result of the powers or duties contained in the Climate Change Act 2008.

The condition under which we process the above special categories of personal data is that such use is necessary for reasons of substantial public interest; namely, equality of opportunity or treatment in accordance with Schedule 1 Part 2 Paragraph 8 of the Data Protection Act 2018.

**Will my information be shared with other organisations or used for other purposes?**

The Council will only share your personal information with other departments within the Council, and with other organisations when it is necessary to provide the services to you, and when we have a lawful reason to do so. The Council may also share your information when we are obliged to by law.

In relation to this service, the Council may share your personal information with:

* **The Department of Energy Security and Net Zero.**
* **Your training provider with whom you are completing the course**

The information may also be used for the purpose of any other function carried out by the Council. This may include sharing your information across the Council, or with external organisations. Information about these functions and the legal basis on which information is used for them can be found at <http://www.nottinghamcity.gov.uk/privacy-statement/>

The information will only be used for another purpose where it is lawful to do so.

**Do I have to provide the information?**

You are not obliged by statute or contract to provide the information that is specified here. However, if we were not able to process your personal data, we will not be able to assist the training provider with delivery of the grant.

**How long will the Council retain the data for?**

The information that you have provided will be kept for **the duration of the project and the evaluation period**

The Council publish an Information Asset Register (IAR), this will outline the retention periods for the personal data we process. You can find this IAR on our website <https://geoserver.nottinghamcity.gov.uk/information-asset-register/>

**Information Rights**

The UK General Data Protection Regulation provides for the following rights as prescribed by the legislation:

A right to request a copy of your information

A right to request rectification of inaccurate personal data

A right to request erasure of your data known as ‘the right to be forgotten’

A right to in certain circumstances to request restriction of processing

A right in certain circumstances to request portability of your data to another provider

A right to object to processing of data in certain circumstances

A right regarding automated decision-making including profiling

However, Nottingham City Council can restrict the above rights in certain circumstances for example to avoid obstructing an investigation, avoid prejudicing the prevention, detection, investigation or prosecution of criminal penalties or to protect the rights and freedoms of others.

**Data Protection Officer**

The Data Protection Officer is Naomi Matthews. You can contact the data protection officer at:  
Loxley House,  
Station Street,  
Nottingham,  
NG2 3NG  
or at [data.protectionofficer@nottinghamcity.gov.uk](mailto:data.protectionofficer@nottinghamcity.gov.uk) .

**Information Commissioner’s Office**

The Information Commissioner’s Office (ICO) website provides guidance on data protection and privacy matters, you can visit the website at [www.ico.org.uk](http://www.ico.org.uk/). You also have the right to complain to the ICO if you consider that the Council have processed your personal data incorrectly or that we have breached our obligations to you. You can contact the ICO at:

Wycliffe House,  
Water Lane   
Wilmslow,   
Cheshire   
SK95AF

www.ico.org.uk

**Further Information**

For more information about these rights please refer to our detailed privacy statement at <https://www.nottinghamcity.gov.uk/privacy-statement> .