**Homecare Workers – Role profile**

Nottingham City Council and the Private Sector Care Providers in the city have a responsibility to look after over 5,000 people in the city that need care. Some people need homecare, which is usually provided in their own home so they can continue to live independently, or semi-independently, depending on their own circumstances.

It is the role of a care workers to support people back to better health as quickly as possible, or to continue to take care of people and give them the best quality of life until they sadly reach the end of life care stage. We need to ensure our homecare service continues to deliver care to people, and this is why we need more homecare workers.

**You will be working for one of the Care Providers in the city. The salary, terms and conditions may vary depending on the employer and this will be discussed with you at the point of interview.**

**Duties include;**

* Follow the care plan, this has been designed by a care expert and gives the person the care they need.
* Visiting vulnerable citizens in their homes and checking on their welfare, talking to them and completing tasks as identified in their care plans
* Completing basic care tasks. Tasks may include;
  + helping people to get out of bed,
  + helping people to have a wash
  + helping people to change their clothes
  + helping people to put laundry on if needed and make a bed with fresh linen
  + helping people to complete some domestic duties
  + prepare basic meals and leave people with drinks and meals
  + checking their pendant alarms if they use one.
* Personal care may be required for some visits, and with appropriate training and support, you’ll work up to working with people with complex care needs on your own.
* You may need to use a key safe to enter someone’s property and, in many instances secure the property upon leaving and replace the key in the key safe.
* You may need to prompt a person to take their medicine or administer a small amount of medicine, full training will be provided for this.

**The Support you’ll receive:**

* You will be given training before you start the job, or during your first few shifts, the timing of this training will depend on your employer.
* You will be given either a mobile phone or be able to claim for your mobile usage if you use your phone for work purposes.
* You will be able to claim mileage used if you need to use your car to deliver homecare (business insurance will be required on your car insurance policy - so please check you have this before applying), mileage rates vary depending on your employer.
* Support and in most cases shadowing from experienced colleagues will be on hand at all times, and especially on your first few shifts.
* You should wear the appropriate Personal Protective Equipment (PPE) at all times – this will be provided to you. This is really important as it keeps you, and the person safer from spreading infection and of course, Coronavirus. This is only effective when used properly.
* You will be given full training on how to assist citizens with more complex personal care appropriately.

**Other useful information**

**Pay –** this will vary depending on which employer needs care workers at the time you apply for the role. Terms and Conditions will also vary. The person you are interviewed by will be someone from a Care Provider – make sure you ask these important questions too and that you are clear who the employer is before you start the interview process.

**Hours –** these will vary depending on which employer needs care workers. This will be discussed with you at your interview – but please make sure you ask!

**Training** - you will either be given training to complete before your first shadowing shift, or you will be given on the job training – the timing of this training will vary based on which employer you accept work for. All employers will ensure you are paid for the training you undertake for the job.

**Access to a Car** **–** is helpful but not always necessary, and employers will try to match you to undertake visits as close as possible to your home post code. If you have access to a bicycle/scooter – make sure you mention this in the interview.

**Key worker status –** will apply to you in this role.

Good luck and thank you for being willing to help your city - we really need you!