

## Nottingham City Council Privacy Notice

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## 1. Children and Adults

The Children and Adults department is responsible for providing statutory social care services for both children and adults, early intervention services, education strategy and public health.

| To undertake our statutory duties in assessing, commissioning and providing services to adults with health and social care needs:  • Assessment of need and care planning • Commissioning and review of services • Adult Safeguarding |
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|   | Financial assessments   |
|---|---|
|   | Monitoring of service provision   |
|   | Processing financial transactions   |
|   | Prevention and detection of crime   |
|   | Research purposes   |
|   | Strategic planning and improvement  |
|   | Collaborative healthcare solutions (such as the Care Centric Health Portal and E-Health scope) that deliver direct care to citizens |
| Why we are allowed to process your data | Legal obligation or public interest under various legislation including (but not limited to):                                       |
|   | The Health and Social Care Act 2012   |
|   | The Health and Social Care (Safety and Quality) Act 2015  |
|   | The Care Act 2014   |
|   | The Mental Capacity Act 2005  |
|   | The Mental Health Act 1983, 2007  |
|   | The Local Accountability & Audit Act 2014   |
|   |   |
| Who we can share your                   | Police  |
| data with                               | Courts  |
|   | Nottingham City Care  |
|   | Nottingham University Hospital Trust (NUH)  |
|   | Other local Health agencies   |
|   | General Practitioners   |
|   | Children's Services   |
|   | Other Local Authorities   |
|   | Direct Payments   |
|   | Care Quality Commission   |
|   | Domiciliary, Residential, Nursing Home and Day Care   |
|   | Providers   |
|   | Transport Providers   |
|   | Safeguarding Boards   |
|   | Nottingham Revenues & Benefits Limited  |
|   | The Cabinet Office  |
| When any automated                      | Data in regards to adults involved with social care and those aged  |
| decisions are made about                | 65+ will automatically be alerted to NHS organisations as part of the   |
| you                                     | Care Portal and E-Health scope procedure.   |
| When your data is                       | In cases where it is necessary to liaise with local authorities or law  |
| processed outside the UK                |   |

| 1.2. Children's Integrated Services |  |
|-------------------------------------|--|
| The reasons we process              | To undertake statutory safeguarding obligations and provide family |
| your data                           | support services:  |
|                                     |  |



|   | <ul> <li>Supporting children and families and monitoring their progression</li> <li>Protecting children at risk of harm or neglect</li> <li>Undertaking assessments of need</li> <li>Identifying children as part of the Child Protection Information Sharing project (CP-IS)</li> <li>Supporting Children in Care</li> <li>Prevention and detection of crime</li> <li>Assessing the quality of service provision</li> <li>Tracking families as part of the Priority Families Programme.</li> <li>Supporting Youth Offenders</li> <li>Providing mental health support</li> <li>Supporting Care leavers</li> <li>Recruitment and support of Foster Carers</li> </ul>  |
|---|--|
| Why we are allowed to process your data | Legal obligation or public interest under various legislation including (but not limited to):  The Children's Act 1989, 2004 The Children and Social Worker Act 2017 Children and Families Act 2014 Female Genital Mutilation Act 2003 Children and Young Persons Act 2008 The Childcare Act 2006 The Crime and Disorder Act 1998 The Adoption and Children Act 2002 The Adoption Information and Intermediary Services (Pre-Commencement Adoptions) Regulations 2005 The Children and Adoption Act 2006 and associated regulations The Disclosure of Adoption Information (Post-Commencement Adoptions) Regulations 2005 Practice Guidance on Adoption: Access to Information and Intermediary Services – May 2008 Adoption: national minimum standards – July 2014 Draft statutory guidance on adoption For local authorities, voluntary adoption agencies and adoption support agencies – July 2014 The Special Guardianship Regulations 2005 The Special Guardianship Regulations 2016 Special guardianship guidance: Statutory guidance for local authorities on the Special Guardianship Regulations 2005 (as amended by the Special Guardianship (Amendment) Regulations 2016) - January 2017 Working Together to Safeguard Children 2015 (Children Act 1989 & Children Act 2004) |



|   | 2009 supplementary guidance from the Department for<br>Children, Schools & Families (DCSF) – 'Safeguarding Children<br>and Young People from Sexual Exploitation'  |
|---|--|
| Who we can share your data with                 | <ul> <li>Safeguarding and other agencies including (but not limited to):</li> <li>Police</li> <li>Courts</li> <li>Adults Services</li> <li>Education</li> <li>Probation</li> <li>Nottingham City Care</li> <li>Nottingham University Hospital Trust (NUH)</li> <li>Other Local Health agencies</li> <li>General Practitioners</li> <li>Education providers (schools, colleges, academies, Pupil Referral Units, Alternative Providers)</li> <li>Housing Aid</li> <li>Nottingham City Homes and other housing providers</li> <li>Other Local Authorities</li> <li>Department for Work and Pensions (DWP)</li> <li>Universities (Social Work students)</li> <li>Safeguarding Boards</li> </ul> |
| When any automated decisions are made about you | Data in regards to Looked After Children or a child who is on a Child Protection Plan will automatically be alerted to NHS Digital as part of the CP-IS procedure.   |
| When your data is processed outside the UK      | In cases where it is necessary to liaise with local authorities or law enforcement agencies abroad.  |

| 1.3. Education                          |  |
|---|--|
| The reasons we process your data        | <ul> <li>To provide access to Education</li> <li>To provide additional funding for pupils, including Early Years funding</li> <li>To support Pupil Learning</li> <li>To provide appropriate pastoral care</li> <li>To provide support to children with Special Educational Needs</li> <li>To monitor and report on pupil progress and outcomes for specific vulnerable groups</li> <li>To process financial transactions</li> <li>To undertake research and consultation</li> <li>To ensure that all children receive their educational entitlement</li> </ul> |
| Why we are allowed to process your data | Legal obligations under various legislation including (but not limited to):  |



|   | <ul> <li>The Education Act 1944, 1996, 2002, 2011</li> <li>The Education and Adoption Act 2016</li> <li>The Education and Skills Act 2008</li> <li>The Education and Inspections Act 2006</li> <li>The Children Act 1989, 2004</li> <li>The Childcare Act 2006, 2016</li> <li>The Children and Families Act 2014, 2017</li> <li>Statutory Guidance for Local Authorities in England to identify Children not receiving education – 2007</li> <li>The Education (Pupil Registration) England Regulations 2006</li> <li>The Special Educational Needs and Disabilities Code of Practice 2015</li> </ul> |
|---|---|
| Who we can share your data with                 | The following agencies including (but not limited to):  Courts Police Department for Education Children's Social Care Early Intervention Services Probation Nottingham City Care Other local Health agencies Early Years providers Education providers (schools, colleges, academies, Pupil Referral Units, Alternative Providers) Other Local Authorities Youth Offending Team Safeguarding Boards School transport operators Funding bodies Awarding bodies (qualifications) Futures Contracted Commissioned Services   |
| When any automated decisions are made about you | N/a   |
| When your data is processed outside the UK      | N/a   |

| 1.4. Public Health               |  |
|----------------------------------|--|
| The reasons we process your data | For the purposes of Public Health and protection including (but not limited to): |
|                                  | Protecting and improving Public Health   |
|                                  | <ul> <li>Planning, monitoring and evaluating Public Heath</li> </ul>             |
|                                  | <ul> <li>Conducting Health Needs Assessments</li> </ul>                          |



|   | <ul> <li>To measure the health, mortality or care needs of the local population</li> <li>To commission and deliver services that promote healthy living (e.g. sexual health services)</li> <li>Identifying any anomalies in the way citizens access services</li> <li>Health Equity Analysis (identifying any differences in health equality across different groups of people)</li> </ul> |
|---|--|
| Why we are allowed to process your data         | Legal obligations under various legislation including (but not limited to):  |
|   | <ul> <li>The Health and Social Care Act 2012</li> <li>The Statistics and Registration Service Act 2007 (as amended by S.287 of the Health and Social Care Act 2012)</li> <li>Regulation 3 of the Health Service (Control of Patient Information) Regulations 2002</li> </ul>   |
|   | Consent obtained from the following:   |
|   | <ul><li>Surveys</li><li>Consultations</li></ul> Contractual rights or obligations  |
| Who we can share your data with                 | Health Partners including (but not limited to):  |
|   | <ul> <li>Nottingham University Hospitals Trust (NUH)</li> <li>Nottingham City Care</li> <li>Public Health England</li> <li>Local General Practitioners</li> <li>NHS Digital</li> <li>Nottinghamshire Police</li> </ul>   |
| When any automated decisions are made about you | Not applicable.  |
| When your data is processed outside the UK      | Not applicable.  |

## 2. Commercial and Operations

The Commercial and Operations department is responsible for providing essential services in the community including Neighbourhood Services, Community Protection services and the provision of library and leisure facilities as well as maintaining the City's Parks and Open Spaces.

### 2.1. Community Protection



| The reasons we present the       | To undertake statutory duties to provent and reduce arises and   |
|----------------------------------|--|
| The reasons we process your data | To undertake statutory duties to prevent and reduce crime and disorder, substance misuse, anti-social behaviour, nuisance, environmental crime and fraud:  |
|                                  | <ul> <li>To issue statutory notices.</li> <li>Prevention and detection of crime</li> <li>To monitor compliance of individuals and businesses in accordance with applicable legislation.</li> <li>To make a determination on all regulated activities.</li> <li>Service delivery, planning and improvement.</li> <li>To process financial transactions for all regulated activities.</li> <li>To provide support for recently arrived refugees and asylum seekers.</li> <li>For research and consultation purposes.</li> <li>To conduct domestic homicide reviews.</li> <li>To locate owners of lost dogs.</li> <li>To regulate businesses and housing stock in accordance with relevant legislation and Council policies.</li> </ul>   |
| Why we are allowed to            | Legal obligation under various legislation, including but not limited  |
| process your data                | to:  |
|                                  | <ul> <li>Crime and Disorder Act 1998</li> <li>The Antisocial Behaviour Act 2003</li> <li>The Antisocial Behaviour, Crime and Policing Act 2014</li> <li>Consumer Rights Act 2015</li> <li>Domestic Violence Crime and Victims Act 2004</li> <li>European Communities Act 1972 – Any Orders, Regulations or instruments having effect by virtue of the Act and relating to food safety or animal foodstuff.</li> <li>Fire Safety and Safety of Places of Sport Act 1987</li> <li>Health Act 2006</li> <li>Health and Safety at Work etc. Act 1974</li> <li>Housing Act 2004</li> <li>Children's Act 2004</li> <li>Gambling Act 2005</li> <li>Town Police Clauses Act 1847</li> <li>Local Government (Miscellaneous Provisions) Act 1976</li> <li>Local Government (Miscellaneous Provisions) Act 1982</li> <li>Nottinghamshire County Council Act 1985</li> <li>Public Health (Control of Disease) Act 1984</li> <li>The Environmental Protection Act 1990</li> <li>The Supply of Goods and Services Act 1982</li> <li>The Food Safety Act 1990</li> <li>The Licensing Act 2003</li> <li>Scrap Metal Dealer Act 2013</li> </ul> |



|                            | <ul> <li>The Refuse Disposal (Amenity) Act 1978</li> <li>The Removal and Disposal of Vehicles Regulations 1986</li> <li>The Highways Act 1980</li> <li>The Traffic Management Act 2004</li> <li>Regulation of Investigatory Powers Act 2000</li> <li>The Road Traffic Regulations Act 1984</li> <li>Safety of Sports Act 1975</li> <li>Nottingham City Council Act 2013</li> <li>Clean Neighbourhoods and Environment Act 2005</li> <li>The Local Accountability &amp; Audit Act 2014</li> <li>Also any Regulations, Orders, Byelaws or other subsidiary legislation made under the above any enactments amending or replacing the same.</li> </ul> |
|----------------------------|---|
| Who we can share your data | Adult and Children's Services   |
| with                       | Border Force  |
|                            | <ul> <li>Commissioned Services</li> </ul>   |
|                            | <ul> <li>Courts</li> </ul>  |
|                            | <ul> <li>Department of Work and Pensions</li> </ul>   |
|                            | <ul> <li>Elected Members and MPs (as your representative)</li> </ul>  |
|                            | Environment Agency  |
|                            | European Food Safety Authority  |
|                            | Gangmasters and Labour Abuse Authority  |
|                            | Health Authorities:     CDs   |
|                            | <ul><li>GPs</li><li>Local Health Boards</li></ul>   |
|                            | Mental Health practitioners   |
|                            | NHS Trusts  |
|                            | <ul> <li>Strategic Health Authorities</li> </ul>  |
|                            | HM Revenues and Customs   |
|                            | Home Office   |
|                            | <ul> <li>HSE (Health and Safety Executive)</li> </ul>   |
|                            | Immigration Service   |
|                            | Landlords   |
|                            | National Offender Management Service  |
|                            | National Probation Service  |
|                            | Derbyshire, Nottinghamshire, Leicestershire and Rutland   |
|                            | Community Rehabilitation Company.   |
|                            | <ul> <li>Nottingham City Homes</li> </ul>   |
|                            | <ul> <li>Nottinghamshire Fire and Rescue</li> </ul>   |
|                            | <ul> <li>Nottinghamshire Police</li> </ul>  |
|                            | Other Local Authorities   |
|                            | Safeguarding Boards   |
|                            | Strategic Health Authorities  |
|                            | • Universities  |
|                            | Voluntary agency partners     Voluntary agency partners   |
|                            | Youth Offending Team  The Collins Office  |
|                            | The Cabinet Office  |



| When any automated decisions are made about you | For the purposes of a Domestic Homicide Review - HM Prison Service, housing associations, social landlords, general practitioners, dentists, teachers; and any other agencies determined by the scope of the review.  Not applicable. |
|---|---|
| When your data is processed outside the UK      | Not applicable.   |

| 2.2. Commercial, Infrastructure and Energy Services  |   |
|--|---|
| The reasons we process your data   | For the purposes of supporting highway maintenance and energy efficiency projects, including:  Installation of dropped kerbs Processing financial information Processing personal injury claims relating to city highways Promotion of energy efficiency Providing and monitoring domestic solar panels and smart meters Strategic planning and improvement |
| Why we are allowed to process your data  | Legal obligation or public task under various UK laws including but not limited to:  • The Localism Act 2011  Contract – dropped kerb, solar panel and smart meter services Consent – personal injury claims  |
| Who we can share your data with  | <ul> <li>Contractors carrying out installations</li> <li>Courts</li> <li>Funding bodies</li> <li>Police</li> <li>Utilities companies</li> </ul>   |
| When any automated decisions are made about you When your data is processed outside the UK | Not applicable.  Not applicable.  |

| 2.3. Neighbourhood Services      |  |
|----------------------------------|--|
| The reasons we process your data | For the purposes of supporting Neighbourhood Services functions, including:  |
|                                  | <ul> <li>Allowing use of parks and open spaces for events and<br/>sporting activities</li> <li>Collection of domestic waste</li> </ul> |



|   | <ul> <li>Management of allotments</li> <li>Management of burials, cremations and memorials</li> <li>Management of council-owned car parks</li> <li>Management of Workplace Parking Levy scheme</li> <li>Prevention and detection of crime</li> <li>Processing financial information</li> <li>Provision of Supported Employment service at Woodfield Industries</li> <li>Regulation of licensed activities, eg. fishing permits</li> </ul> |
|---|---|
| Why we are allowed to process your data         | Legal obligation or public task under various UK laws including but not limited to:   |
|   | <ul> <li>The Cremation Act 1902</li> <li>Cremation (England &amp; Wales) Regulations 2008</li> <li>The Environmental Protection Act 1990</li> <li>Local Authorities' Cemeteries Order 1977</li> <li>Local Authorities (Amendment) Order 1986</li> <li>The Localism Act 2011</li> <li>The Refuse Disposal (Amenity) Act 1978</li> </ul> Contract – events, sporting activities, licenses, allotment tenancies                              |
| Who we can share your data with                 | <ul> <li>Allotment associations</li> <li>Contractors</li> <li>Courts</li> <li>Funding bodies</li> <li>Government departments, eg. DWP</li> <li>Immigration services</li> <li>Nottingham City Homes</li> <li>Police</li> <li>Voluntary partners</li> </ul>   |
| When any automated decisions are made about you | Not applicable.   |
| When your data is processed outside the UK      | Not applicable.   |

| 2.4. Sports and Culture     |   |
|-----------------------------|---|
| The reasons we process your | For the purposes of providing sports and cultural services,         |
| data                        | including:  |
|                             | <ul> <li>Communications and marketing</li> </ul>                    |
|                             | Customer services   |
|                             | <ul> <li>Delivery of sports lessons and training courses</li> </ul> |
|                             | Market research and consultations                                   |



|   | <ul> <li>Management of leisure centres</li> <li>Management of lifeguards and sports coaches</li> <li>Management of markets and fairs</li> <li>Management of volunteers</li> <li>Management of the Nottingham Asian Arts Council</li> <li>Offering hire of facilities</li> <li>Performance monitoring</li> <li>Processing financial information, eg. membership fees for leisure services</li> <li>Provision of grants and funding</li> <li>Ticket sales</li> <li>Strategic planning</li> </ul> |
|---|--|
| Why we are allowed to process your data         | Legal obligation or public task under various UK laws including but not limited to:  • The Localism Act 2011  • The Public Libraries and Museums Act 1964  • The Local Accountability & Audit Act 2014  Contract - leisure centre use, ticket sales  Consent - direct marketing, consultation  |
| Who we can share your data with                 | <ul> <li>Archives services</li> <li>Courts</li> <li>The Cabinet Office</li> <li>Funding bodies</li> <li>Police</li> <li>Private sector partners, eg. The Harlands Group, The Retention People</li> <li>Voluntary sector partners</li> </ul>  |
| When any automated decisions are made about you | <ul> <li>Sport and Leisure memberships: Where your membership direct debit payment is returned unpaid, the system automatically denies access to facilities until the account is brought up to date.</li> <li>The Leisure Management system will generate a flag on a members account to prompt interaction with a member of staff.</li> </ul>   |
| When your data is processed outside the UK      | Not applicable.  |

## 3. Development and Growth

The Development and Growth department is responsible for Planning, Housing, Commercial Property, Transport, Regeneration and growing the City's economy.

| 3.1. Development Management      |  |
|----------------------------------|--|
| The reasons we process your data | To fulfil our statutory obligations in regulating planning and development, including: |



| Why we are allowed to process your data  | <ul> <li>Granting planning permission and enforcing planning law</li> <li>Preservation of listed buildings and trees subject to Tree Preservation Orders</li> <li>Public consultations</li> <li>Regulation and enforcement of building control</li> <li>To provide the HomeLink service</li> </ul> Legal obligations under various legislation including: <ul> <li>The Building Act 1984</li> <li>The Planning Act 2008</li> <li>The Housing Act 1985</li> <li>The Housing &amp; Planning Act 2016</li> <li>The Planning (Listed Buildings &amp; Conservation Areas) Act 1990</li> <li>The Town &amp; Country Planning Act 1990</li> </ul> |
|--|--|
|  | Contract<br>Consent  |
| Who we can share your data with  | <ul> <li>Courts, eg. the Planning Appeals Tribunal</li> <li>Police</li> <li>Immigration services</li> <li>Elected members and MPs (as your representative)</li> <li>The general public (via the public planning register)</li> <li>Fire and Rescue services</li> <li>Government departments</li> <li>Other local authorities</li> <li>Police</li> <li>Regulatory agencies, eg. The Environment Agency, the Highways Agency</li> <li>Nottingham City Homes Ltd.</li> <li>Nottingham Revenue and Benefits Ltd.</li> <li>HomeLink partner organisations, eg. Nottingham City Homes, Metropolitan</li> </ul>                                   |
| When any automated decisions are made about you When your data is processed outside the UK | In respect of HomeLink only: personal data is processed automatically during the HomeLink process, in order to allocate homes from the waiting list.  Not applicable.  |

| 3.2. Economic Development        |  |
|----------------------------------|--|
| The reasons we process your data | Provision of economic development and housing support services, including: |



|                             | <ul> <li>Engagement with local businesses</li> <li>Facilitation of international networking and Sister Cities programme</li> <li>Issuing funding and grants</li> <li>Prevention of homelessness</li> <li>Promotion of economic growth</li> <li>Provision of housing adaptations</li> <li>Provision of employment and skills schemes</li> <li>Strategic planning</li> </ul> |
|-----------------------------|--|
| Why we are allowed to       | Legal obligation or public task under UK laws including but not  |
| process your data           | limited to:  |
|                             | <ul> <li>The Housing Acts 1988, 1996, 2002, 2004</li> </ul>  |
|                             | The Homelessness Reduction Act 2017  |
|                             | The Landlord and Tenant Act 1987   |
|                             | The Localism Act 2011  |
|                             | The Protection from Eviction Act 1977  |
|                             | Contract   |
|                             | Consent - consultations  |
| Who we can share your data  | Contractors  |
| with                        | • Courts   |
|                             | D2N2 Growth Hub  |
|                             | East Midlands Chamber  |
|                             | Funding bodies   |
|                             | Government departments   |
|                             | Housing agencies   |
|                             | Immigration services   |
|                             | Local business partners  |
|                             | Midlands Engine  |
|                             | NHS services   |
|                             | Police     Prohetion   |
|                             | Probation     Private sector partners  |
|                             | <ul><li>Private sector partners</li><li>Safeguarding boards</li></ul>  |
|                             | Universities   |
|                             | Voluntary sector partners  |
| When any automated          | Not applicable.  |
| decisions are made about    |  |
| you                         |  |
| When your data is processed | When arranging international travel, eg. exchange programmes   |
| outside the UK              | with sister cities.  |

| 3.3. Regeneration           |  |
|-----------------------------|--|
| The reasons we process your | Provision of Regeneration activities including redevelopment |
| data                        | projects including:-   |



| Why we are allowed to process your data  Who we can share your data with | <ul> <li>Liaison with developers, investors, local businesses, Registered Providers to build partnerships and to provide networking opportunities.</li> <li>Liaison with citizens directly.</li> <li>Supporting councillors in responding to requests and queries from members of the public.</li> <li>Retention of Property Title Deeds and Plans.</li> <li>Processing of financial transactions.</li> <li>Customer services (enquiries etc.)</li> <li>Employment relations, including contractual terms of employment (performance, sick records etc.)</li> <li>Recruitment.</li> <li>Project consultation.</li> <li>Consent</li> <li>Contract</li> <li>Public interest and Consent</li> <li>The Localism Act 2011</li> <li>The Housing Act 1985</li> <li>Contracts</li> <li>Democratic Obligations</li> <li>The Employment Act 2002</li> <li>Nottingham City Homes</li> <li>Funding bodies</li> <li>Procurement Team</li> <li>Elected members and MPs (as your representative)</li> <li>EMSS (in relation to employees)</li> <li>Other 3<sup>rd</sup> parties with consent</li> <li>Business interest</li> </ul> |
|--|---|
|  | Business interest   |
|  | Consent   |
|  | Contractual   |
| When any automated   | n/a   |
| decisions are made about   |   |
| you  |   |
| When your data is processed  | n/a   |
| outside the UK   |   |

| 3.4. Strategic Assets and Property |   |
|------------------------------------|---|
| The reasons we process your data   | <ul> <li>Collection of rent and non-domestic rates payments</li> <li>Management of the leasing and occupation of properties owned by NCC</li> <li>Managing applications for allocation of names and numbers to newly built streets</li> </ul> |



|   | To manage the visitor, we run booking system Condeco, which facilitates employees of Nottingham City Council to book visitors into the correct meeting  |
|---|---|
| Why we are allowed to process your data         | Legal obligation or public task under various UK laws including but not limited to:  • The Localism Act 2011 • Local Government Act 1972 • The Public Health Act Amendment Act 1907 • The Public Health Act 1925 • Towns Improvement Clauses Act 1847 |
| Who we can share your data with                 | <ul> <li>Contract</li> <li>Courts</li> <li>Police</li> <li>Contractors providing services, eg. Builders</li> <li>Developers</li> <li>Elected members and MPs (as your representative)</li> </ul>  |
| When any automated decisions are made about you | Not applicable.   |
| When your data is processed outside the UK      | Not applicable.   |

| 3.5. Traffic and Transport              |  |
|---|--|
| The reasons we process your data        | To fulfil our statutory obligations to regulate transport and highway works, and to provide related services, including:  Communications and marketing, e.g. travel updates on Twitter  Delivery of training programmes Issuing of travel passes Prevention and detection of crime Research and consultations Strategic planning             |
| Why we are allowed to process your data | Legal obligation or public task under various UK laws including but not limited to:  • The Localism Act 2011 • The Highways Act 1980 • The Traffic Management Act 2004 • The Road Traffic Regulations Act 1984 • The Local Transport Act 2008 • The Environment Act 1995 • The Environmental Protection Act 1990 • The Bus Services Act 2017 |



|                             | The Wildlife and Countryside Act 1981                            |
|-----------------------------|--|
|                             | <ul> <li>The Countryside and Rights of Way Act 2000</li> </ul>   |
|                             | The Local Accountability & Audit Act 2014                        |
|                             | Contract – travel passes   |
|                             | Consent – surveys and consultations                              |
| Who we can share your data  | <ul> <li>Contractors providing services on our behalf</li> </ul> |
| with                        | • Courts   |
|                             | Education providers  |
|                             | Fire and Rescue services   |
|                             | Government departments including The Cabinet Office              |
|                             | Police   |
| When any automated          | Not applicable.  |
| decisions are made about    |  |
| you                         |  |
| When your data is processed | Not applicable.  |
| outside the UK              |  |

# 4. Strategy and Resources

The Strategy and Resources department is responsible for providing the Council's internal support services including Human Resources, Finance, Legal Services and IT Services.

| 4.1. Finance                            |   |
|---|---|
| The reasons we process your data        | To carry out all financial matters:  For the proper administration of our financial affairs  To evaluate and improve the effectiveness of our risk management, control and governance processes.  To process financial transactions  To respond to enquiries  To investigate financial queries  For the purposes of processing Housing Benefit and Council Tax support applications and the collection of Council Tax  To recover debt  To issue SMS texts for unpaid debt  Financial reconciliation  Financial reporting  To generate invoices  To administer loans  To process applications to the Right to Buy scheme  To prevent and detect crime  To provide benefit and debt advice |
| Why we are allowed to process your data | Financial contractual and other contractual obligations, legal obligations under various authorities and for Public Interest:  • Payment Card Industry  • FSA  • Licensing Act 2003   |



| Who we can share your data with                           | <ul> <li>HMRC</li> <li>The Local Government Act 1972</li> <li>The Local Government Finance Act 1988</li> <li>The Local Government Finance Act 1992</li> <li>The Localism Act 2011</li> <li>Local Accountability &amp; Audit Act 2014</li> <li>Accounts and Audit Regulations 2015</li> <li>Social Security Acts</li> <li>The Council Tax Reduction Schemes Regulations 2012</li> <li>The Housing Act 1985</li> <li>EMSS</li> <li>NCC internal departments</li> <li>Debt recovery agencies</li> <li>Enforcement Agents</li> <li>Registry Trust Ltd</li> <li>Credit Reference Agencies (Council Tax debt subject to Liability Orders)</li> <li>Judicial Agencies</li> <li>Central Government departments including The Cabinet Office</li> <li>Other Local Authorities</li> <li>Health Agencies</li> <li>Nottingham Revenues &amp; Benefits Limited</li> <li>Nottingham City Homes</li> <li>Other third parties contracted to maintain systems and or to process data on our behalf for the purpose of providing, supporting or developing the service.</li> </ul> |
|---|--|
| decisions are made about you  When your data is processed | N/A  |
| outside the UK  | ,  |

| 4.2. HR and Customer             |  |
|----------------------------------|--|
| The reasons we process your data | For the purpose of employee administration and organisational efficiency and effectiveness:  |
|                                  | Payment of basic salaries, enhancements, overtime and reimbursement of expenditure   |
|                                  | <ul> <li>To administer the Local Government Pensions Scheme,<br/>Teachers' and NHS Pensions</li> <li>Statutory and organisational reporting</li> </ul> |
|                                  | Employment relations, including contractual terms of employment  |
|                                  | <ul> <li>Monitoring and training purposes</li> </ul>   |
|                                  | <ul> <li>Recruitment and exiting the organisation</li> </ul>   |



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|---|--|
|   | For the purpose of fulfilling legal and democratic obligations:  |
|   | <ul><li>Registration of births, deaths and marriages</li><li>Provision of a Coroner's service for Nottingham and</li></ul> |
|   | Nottinghamshire.   |
|   | Supporting councillors in responding to requests and   |
|   | queries from members of the public   |
|   | Recording and responding to public comments,   |
|   | complaints and compliments   |
| Why we are allowed to process your data | To fulfil contractual obligations, legal obligations and public interest.  |
|   | The Pensions Regulator   |
|   | The Pensions Act 2008  |
|   | The Employment Act 2002  |
|   | The Equality Act 2010  |
|   | The Registration Act 1983  |
|   | The Local Accountability & Audit Act 2014  |
|   | The Coroners and Justice Act 2009  |
|   | The Treasure Act 1996  |
|   | Comment  |
|   | Consent  |
| Who we can share your data              | NCC shares data with:  |
| with                                    | Courts and tribunals   |
|   | Council tax billing authorities  |
|   | HM Coroners Service  |
|   | Electoral Registration Officers  |
|   | EMSS   |
|   |  |
|   | <ul> <li>Organisational governance boards, eg. Equality Board</li> <li>Disclosure and Barring Service</li> </ul>           |
|   | Disclosure and Barring Service     Funeral directors   |
|   | General Register Office  |
|   | <ul> <li>Government departments and bodies, eg. HMRC, DWP,</li> </ul>  |
|   | DVLA, Passport Office, Department for Education, Home  |
|   | Office and the Cabinet Office  |
|   | Law Society  |
|   | Local authorities  |
|   | <ul> <li>Local Safeguarding Children Board</li> </ul>  |
|   | • NHS  |
|   | Medical registration bodies, eg. General Medical Council,  |
|   | General Pharmaceutical Council   |
|   | Office of National Statistics     Police   |
|   | Police     Dublic pancian payers   |
|   | Public pension payers  |



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|------------------------------|---|
|                              | Employee Benefits Provider  |
| When any automated           | Payroll information is automatically collated from Oracle                     |
| decisions are made about you | when employees apply for MoreTime benefits scheme;                            |
|                              | an assessment of eligibility is made from this data                           |
|                              | <ul> <li>'Tell Us Once' service permits registrar to automatically</li> </ul> |
|                              | inform other council services and external government                         |
|                              | agencies of an individual's death   |
| When your data is processed  | N/A   |
| outside the UK               |   |

| 4.3. Legal and Governance   |  |
|-----------------------------|--|
| The reasons we process your | For purposes of:   |
| data                        | Service delivery   |
|                             | <ul> <li>Prevention and detection of crime</li> </ul>                                  |
|                             | <ul> <li>Legal proceedings, eg. Family law cases where social care</li> </ul>          |
|                             | is involved  |
|                             | <ul> <li>Investigations</li> </ul>   |
|                             | <ul> <li>To process requests and enquiries</li> </ul>                                  |
|                             | To maintain the electoral register   |
|                             | To run elections   |
|                             | <ul> <li>To carry out land charge searches on behalf of property purchasers</li> </ul> |
|                             | Emergency preparation and response   |
|                             | <ul> <li>Facilitating school admissions appeals</li> </ul>                             |
|                             | <ul> <li>Fulfilling statutory duties of councillors</li> </ul>                         |
| Why we are allowed to       | For Legal Obligations, Public Interest, Consent:                                       |
| process your data           | The Representation of the Peoples Act 1983   |
|                             | <ul> <li>The Local Government Act 1894, 1972, 2000</li> </ul>                          |
|                             | The Immigration Act 2016   |
|                             | The Localism Act 2011  |
|                             | Freedom of Information Act 2000  |
|                             | Data Protection 2018   |
|                             | General Data Protection Regulation   |
|                             | Health and Safety Act  |
|                             | The following areas of law/common law:   |
|                             | Adult Social Care  |
|                             | • Children   |
|                             | • Commercial   |
|                             | • Contracts  |
|                             | Conveyancing   |
|                             | • Education  |
|                             | • Employment   |
|                             | Environmental     History  |
|                             | Highways   |
|                             | • Housing  |
|                             | Litigation   |



|   | <ul><li>Planning</li><li>Property</li></ul>  |
|---|--|
| Who we can share your data with                 | <ul> <li>Police and other crime enforcement agencies.</li> <li>Judicial Agencies</li> <li>Legal representatives</li> <li>Local Resilience Forum</li> <li>Other Local Authorities</li> <li>Other public authorities, e.g. Health organisations, Government departments.</li> <li>Regulating bodies, e.g. Information Commissioner's office.</li> <li>Emergency services</li> <li>Voluntary organisations</li> <li>Expert witnesses</li> <li>Financial institutions</li> </ul> |
| When any automated decisions are made about you | N/A  |
| When your data is processed outside the UK      | N/A  |

| 4.4 Strategy and Policy      |  |
|------------------------------|--|
| The reasons we process your  | Service delivery   |
| data                         | Reporting and Analysis   |
|                              | <ul> <li>Investigations</li> </ul>                               |
|                              | Monitoring   |
|                              | Statutory returns  |
| Why we are allowed to        | To fulfil contractual obligations, legal obligations, and public |
| process your data            | interest:  |
|                              | The Localism Act 2011  |
|                              |  |
|                              | Consent – public surveys and consultations                       |
| Who we can share your data   | Other Local Authorities  |
| with                         | NCH  |
|                              | Government departments   |
|                              | • NHS  |
| When any automated           | N/A  |
| decisions are made about you |  |
| When your data is processed  | N/A  |
| outside the UK               |  |

| 4.5. Communications and Marketing |                                |
|-----------------------------------|--------------------------------|
| The reasons we process your       | For the purposes of:           |
| data                              | To provide information         |
|                                   | To promote events              |
|                                   | To engage with all communities |



|   | <ul> <li>To engage with local businesses</li> <li>To promote access to services</li> <li>To respond to enquiries and requests from the public</li> <li>To conduct market research and improve services</li> </ul> |
|---|---|
| Why we are allowed to process your data         | Consent   |
| Who we can share your data with                 | Other 3 <sup>rd</sup> parties with consent  |
| When any automated decisions are made about you | N/A   |
| When your data is processed outside the UK      | N/A   |

| 4.6. One Nottingham  |   |
|--|---|
| The reasons we process your data   | For purposes of forming partnerships and connecting Nottingham:  Run Events To build partnerships To provide networking opportunities   |
| Why we are allowed to process your data  | Consent   |
| Who we can share your data with  | <ul> <li>Voluntary Sector organisations</li> <li>Police</li> <li>Health organisations</li> <li>Educational establishments</li> <li>Private businesses</li> <li>Other Local Authorities</li> </ul> |
| When any automated decisions are made about you When your data is processed outside the UK | N/A N/A   |